

Smoking Policy

Renters, or their passengers, are not permitted to smoke in any vehicles rented from an Owner via the DriverSelect (Pty) Ltd platform. We take reports of smoking very seriously. If a smoke smell is reported by the Owner within 24 hours after a rental contract has ended, that Renter will be **fined up to R1,000**. The Renter may also have their registration on the DriverSelect (Pty) Ltd platform cancelled.

If there is a smoke smell at the beginning of the rental period, please report it via e-mail to support@driverselect.co.za (with Subject line "Smoke Smell Prior to Rental") at the very beginning of your rental period so that you are not held responsible for the violation.

If the Owner smokes in their car, it is their responsibility to include this information in the listing on the DriverSelect (Pty) Ltd platform. If the Owner fails to inform a Renter that their vehicle smells of smoke prior to the beginning of the rental, the Renter may be entitled to a full refund of any amounts paid, including deposits, and the Owner may be charged a fee by DriverSelect (Pty) Ltd of up to R1,000 and the immediate removal of all vehicles they have listed on the DriverSelect (Pty) Ltd platform.